

**CIVIL RIGHTS DIVISION
GOALS AND OBJECTIVES
SPFY 2020**

GOAL: To ensure fair and equitable treatment of applicants, participants and staff in the provision of WIC Program services.			
OBJECTIVE 1: To provide civil rights leadership training to WIC staff at all levels.			
SPECIFIC ACTIVITY OR TASK	RESPONSIBLE STAFF	STARTING-ENDING DATE MONTH/YEAR	COMMENTS
Provide training in civil rights laws, policies and procedures to protect participants from discrimination in the delivery of their benefits.	Civil Rights Coordinator	October 2019 - September 2020	

OBJECTIVE 2: To provide applicants and participants with information and materials describing eligibility criteria and procedures for the delivery of services in appropriate language.

SPECIFIC ACTIVITY OR TASK	RESPONSIBLE STAFF	STARTING-ENDING DATE MONTH/YEAR	COMMENTS
a. Continue with collaborative efforts to ensure support for the hearing-impaired participants, as needed.	Civil Rights Coordinator	October 2019 - September 2020	
b. Transcribe the document titled <i>Participant's Declaration on Orientation of Rights and Acceptance of Commitments and Obligations</i> (WIC-915).	Civil Rights Coordinator	April 2019 - November 2020	