



ID	Question	Answer
1	In terms of the paper size, can you confirm it is 8.5"x11"? The document states "8.5x 11.5" as part of collateral specifications.	The correct paper size is 8.5 x 11. The RFP will be amended to reflect this correction.
2	Can you elaborate more on the process of triage and decommission activities required?	The triage and decommission activities required, as explained by Table 6 of Section 4.1 on page 15 of the RFP, include identifying the reason for unsuccessful delivery (triage) and then disposing of the mail appropriately (decommission).
3	What is an E&E vendor?	The Eligibility & Enrollment (E&E) vendor is the vendor responsible for managing and supporting PRMP's E&E system. Please refer to Section 2. Background and Overview of Existing Programs and Services for additional details.
4	What is the ideal timeline for the Printing and mailing services according to PRMP's needs?	The vendors must deliver mail within two (2) days after a printing and mailing order is submitted. Please refer to "Appendix 3: SLAs and Performance Standards" on page 65 of the RFP.