



Vendor Questions and Answers

| # | Questions | Answers |
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| 1 | <p>What is the PRMP participants sampling frame to conduct a survey to:</p> <ul style="list-style-type: none">• Identify NEMT service needs.• Evaluate NEMT services received. | <p>The sampling frame to conduct the survey is drawn from the target population (older adults 60+ and people with disabilities 21+) and caregivers that accompany target population to medical appointments and use the following modes of transportation other than their personal private vehicle such as:</p> <ul style="list-style-type: none">• Metro (train) system• Buses• Municipal trolleys• Uber• Taxis• NEMT provided by private medical insurance or paid out of pocket.• Ferry boats (island municipalities Vieques and Culebra) <p>Once the relevant stakeholders are identified, it is necessary to establish a collaboration strategy with them so that you can obtain the necessary information. And this type of stakeholder engagement is part of the responsibilities of the NEMT contractor.</p> |
| 2 | <p>What is the PRMP NEMT services providers sampling frame to conduct a survey of providers to:</p> <ul style="list-style-type: none">• Identify and describe NEMT services provided.• Evaluate NEMT services provided. | <p>The contractor in the background research section must look up all the Non-Emergency Transportation brokers on the island. Once the relevant stakeholders are identified, it is necessary to establish a collaboration strategy with them so that you can obtain the necessary information. And this type of stakeholder engagement is part of the responsibilities of the NEMT contractor.</p> |
| 3 | <p>It is not clear to the consultant what specific tasks/work activities are expected from the consultant as part of the Capacity Building Activities mentioned on pages 8-9 of the NEMT Gap Analysis RFP. It seems like many of the activities mentioned might be undertaken after the NEMT Gap Analysis project is completed.</p> | <p>The NEMT Gap Analysis Contactor will provide PRMP and the TA (technical assistance) Contractor recommendations for capacity building activities based on the gap analysis findings in the final report. As mentioned in the RFP the capacity building is not expected to be implemented until the gap analysis is complete, but PRMP is looking for the NEMT contractor to provide suggestions and areas of need in capacity building for the successful implementation of NEMT.</p> |